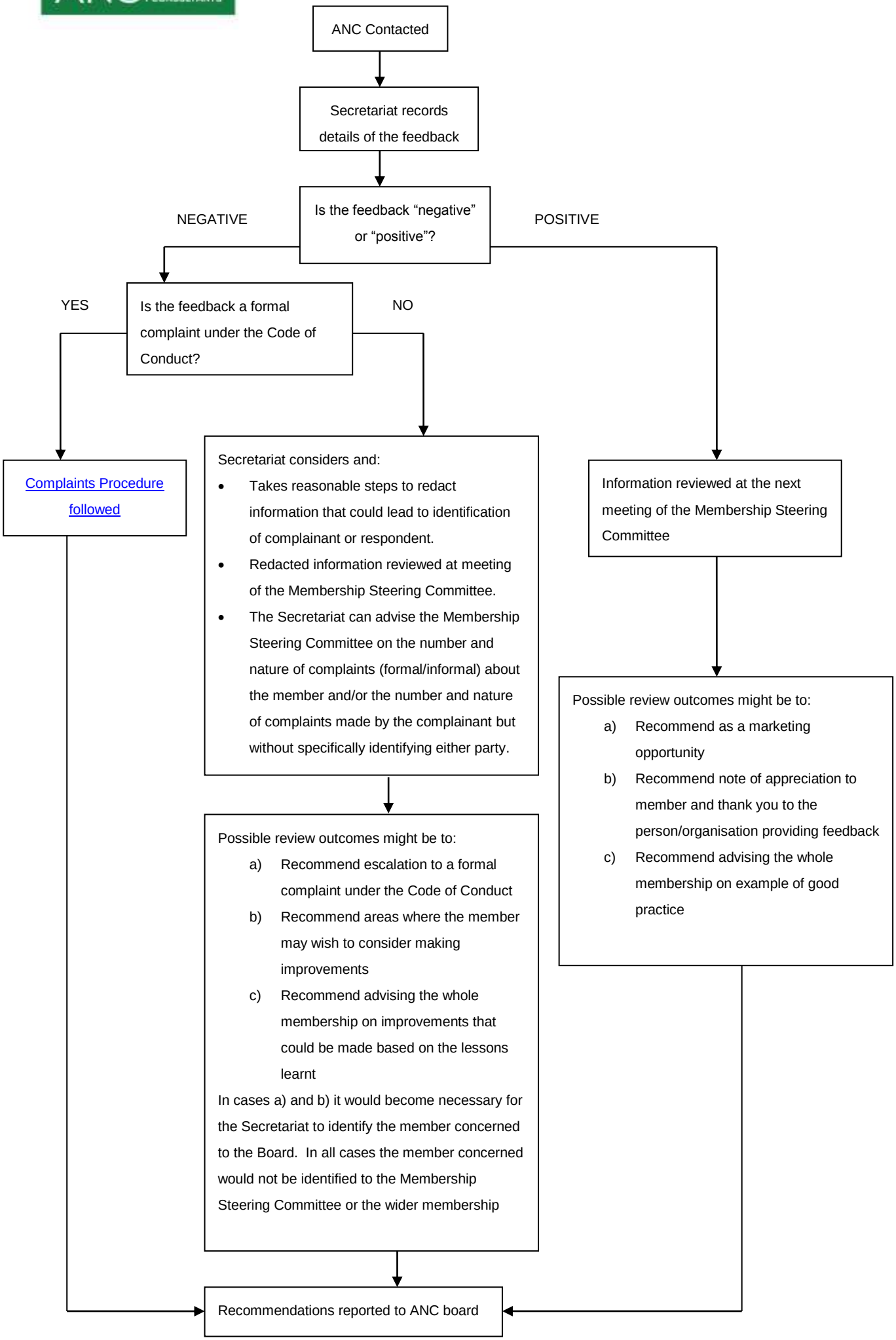Feedback Process
March 2018