

The Association of Noise Consultants

General Data Protection Regulation privacy policy

1. Introduction

The Association of Noise Consultants (**ANC**) is committed to protecting the privacy and personal information of our members. This privacy policy is about

- the information that we hold from which individuals can be identified (**'Personal Data'**);
- how we deal with Personal Data; and
- who we may share it with.

This privacy policy also provides information on your legal rights in relation to your Personal Data.

2. Changes to this Privacy Policy

From time to time we may change the way we use your Personal Data and amend this privacy policy. The current version of our privacy policy will be displayed on our website and can be requested by e-mailing: info@theanc.co.uk

3. Who we are

The Association of Noise Consultants (ANC) is a company limited by guarantee registered in England and Wales (Company Number 05289002) further information about the company can be found at Companies House (<https://www.gov.uk/government/organisations/companies-house>)

ANC acts as Data Controller in respect of the information it collects from you and is registered with the ICO as Data Controller for the purposes of the Data Protection Act 1998.

ANC outsources the day to day administration of the association to Administration Services Limited (a private limited company registered in England and Wales, no 02230784) ("ASL") which may process your personal data as Data Processor. The relationship between the ANC and ASL is regulated by a contract that contains safeguards for your rights.

4. What Personal Data do we collect and use?

The Personal Data about you that we collect and use is principally:

- your name and postal address, which may include a home address
- your contact details including e-mail and phone numbers
- professional qualifications
- date of birth
- bank details to make payments to you
- user name and password for accessing ANC websites

In some cases, it may include other Personal Data that you may provide to us from time to time. Some of the information shown above is only applicable in certain cases, for example when registering as a tester.

5. How your Personal Data is collected

We collect Personal Data about you from:

- your membership application or enquiry
- any information you supply to us as to change of address or as to e-mail address
- payments made by you to us
- as part of the annual return by your company
- scheme registration, including new testers
- registration to attend an event

Only in extraordinary circumstances would we hold Personal Data relating to you which had been supplied by anyone other than you. An example might be where contact details were provided by your employer as part of an event booking. If you decide to supply Personal Data to us about another person, please ensure that you do so only with that person's approval.

6. What we use your Personal Data for

We may use your Personal Data for one or more of the following purposes:

- sending membership information which includes, events, meetings, publications, services and membership updates
- sending enquirers details on how to join and invites to events
- sending membership subscriptions
- processing applications for membership, the registration scheme and new testers
- listing your organisation on the ANC website, where information is available to third parties who may independently lift that information for their own marketing purposes.

7. Your rights in relation to your Personal Data

You can tell us that you no longer wish to receive communications from us either of a particular kind or at all by sending an e-mail to that effect to: info@theanc.co.uk

8. Our legal obligations regarding your data

We collect and process your Personal Data in accordance with applicable laws that regulate data protection and privacy. This includes, without limitation, the EU General Data Protection Regulation (2016/679) ('**GDPR**') and the UK Data Protection Act 2018 ('**DPA**') together with other applicable UK and EU laws that regulate the collection, processing and privacy of your Personal Data (together, '**Data Protection Law**').

9. Disclosing your Personal Data to third parties

Subject to the exceptions listed below, ANC does not sell, share or transfer any information gathered during the registration processes to any third parties.

The exceptions are:

- As indicated earlier ANC outsources day to day administration to ASL,
- As indicated earlier for your listing on the ANC website,
- Shepherd PR, who are responsible for the public relations work of ANC and may contact you seeking contributions to articles or press releases,
- Examiners in relation to the ANC Registration Scheme,
- Adrian James Acoustics in relation to the ADvANCE website and database,
- Where we use third party data processors who are engaged under contract to handle data on our behalf (for example an IT supplier or database hosting providers), we will take all reasonable steps to ensure that they:
 - act only in accordance with our instructions;
 - only use your Personal Data for lawful purposes and in compliance with applicable data protection law; and
 - put adequate safeguards in place to protect your Personal Data.

It is unlikely, but conceivable, that we might disclose your Personal Data to third parties who make their own determination as to how they process your Personal Data and for what purpose(s) (called '**data controllers**'). In those circumstances, we would expect to notify you so that you could check the relevant privacy policies of those organisations to understand how they may use your Personal Data. Since they would be acting outside our control, we would have no responsibility for the data processing practices of such data controllers.

Other than in the rare and unlikely circumstances described above, we will treat your Personal Data as private and will not disclose your Personal Data to third parties without you knowing about it.

10. How long we retain your Personal Data for

We shall only retain your Personal Data for as long as you remain a member of the ANC and or its Registration Scheme, once you leave membership and or the scheme we will retain your records for a further 24 months or to comply with our legal duties in respect of HMRC and other bodies. We retain Personal Data for those enquiring about membership or attending an event for a period of 24 months after initial contact.

In accordance with our legal duties, we have a Personal Data retention policy (which is available on request) that sets out the different retention periods for Personal Data. The criteria we use for determining these retention periods is based on various legislative requirements; the purpose for which we hold Personal Data; and guidance issued by relevant regulatory authorities including but not limited to the UK Information Commissioner's Office (ICO).

We shall take all reasonable steps to ensure that we dispose of Personal Data that we decide no longer to retain securely.

11. Security that we use to protect Personal Data

We employ appropriate technical and organisational security measures to protect your Personal Data from being accessed by unauthorised persons and against unlawful processing, accidental loss, destruction and damage.

We also endeavour to take all reasonable steps to protect Personal Data from external threats such as malicious software or hacking. However, please be aware that there are always inherent risks in sending information by public networks or using public computers and so we cannot guarantee the security of all data sent to us (including Personal Data).

12. Your Personal Data rights

You have a statutory right (**'Subject Access Request'**) to request information, including information about:

- the Personal Data that we hold about you;
- what we use that Personal Data for; and
- to whom it may be disclosed.

Usually we will have a month to respond to such as Subject Access Request. We reserve the right to verify your identity if you make such a Subject Access Request and we may, in case of complex requests, require a further two months to respond. We may also charge for administrative time in dealing with any manifestly unreasonable or excessive requests for information. We may also rely upon certain legal exemptions when responding to your request.

You also have the following statutory rights, which are exercisable by making a request to us in writing:

- to require that we correct Personal Data that we hold about you which is inaccurate or incomplete
- to require that we erase your Personal Data without undue delay, if we no longer need to hold or process it;
- to object to our use of your Personal Data for direct marketing; or
- to require that we do not use of your Personal Data otherwise than in compliance with the policy statements above unless we have a legitimate reason for so using it.

All of these requests may be forwarded on to a third party provider who is involved in the processing of your Personal Data on our behalf.

If you would like to exercise any of the rights set out above, please contact us at the address below

If you make a request and are not satisfied with our response, or believe that we are illegally processing your Personal Data, you have the right to complain to the Information Commissioner's Office (ICO) – see <https://ico.org.uk> .

13. Contact details

If you have any queries regarding this Privacy Policy or wish to make a further request relating to how we use your Personal Data as described above, please contact: info@theanc.co.uk or write to us at our registered office: 19 Omega Business Village, Thurston Road, Northallerton DL6 2NJ

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